



## **Power restored to 90 percent of customers in St. Tammany and Washington parishes**

*Cleco continues restoration efforts and provides final restoration estimates*

**PINEVILLE, La. – Sept. 7, 2021 (12 p.m.)** – As of noon today, Cleco has restored power to roughly, 88,022, or 90 percent, of the 97,773 customers in St. Tammany and Washington parishes who lost electricity due to Hurricane Ida.

“We ask for, and appreciate, our customers’ patience and understanding, as we work to wrap up our restoration efforts this week, said Clint Robichaux, manager of distribution operations support. ”

### **Instructions for Customers who need a Reconnect after Repairs**

If there is any damage to a customer’s home or business or to the electrical service entrance that may pose a danger if power is restored, Cleco cannot energize the service until repairs are made by a licensed electrician. Once repairs are made, the electrician should call the appropriate governing authority for instructions regarding permitting and inspections.

### **Road Closure to Repair Powerlines**

- St. Tammany residents should be aware of a scheduled road closure which began today, Tuesday, Sept. 7, so crews can complete necessary repairs to powerlines damaged during Hurricane Ida.
- Riverside Dr. off U.S. Hwy. 190 near Covington will be completely blocked off. This roadway is extremely narrow, and there is significant damage to the powerlines in this area.
- Since the necessary work requires the roadway to be completely closed, Cleco has developed a schedule of times when work will cease, and the roadway will be open to allow traffic to pass in and out of the neighborhood.
- Work will begin daily at 8:30 a.m. and stop at dark, at which time the roadway will be open until the next morning. The roadway also will be open from 11:30 a.m. to 1 p.m. and from 5 p.m. to 6 p.m. for work breaks.
- This schedule will resume every day until the repairs are complete.

### **Restoration Estimates**

Below are estimated times for restoration (ETR). Please note that unexpected damage or inclement weather could impact restoration efforts and timelines.

#### **St. Tammany Parish**

- Slidell
  - ETR for Slidell customers who can accept power is end of day today, Tuesday, Sept. 7.

- Pearl River
  - A small number of customers in Pearl River will remain without power due to high water. Power will be restored to these customers as the water recedes.
  
- Mandeville and Madisonville
  - ETR for customers who can accept power in Mandeville and Madisonville is end of day, Wednesday, Sept. 8
  
- Abita Springs, Covington and Lacombe
  - ETR for customers who can accept power in Abita Springs, Covington and Lacombe is end of day, Thursday, Sept. 9

**Washington Parish**

- Franklinton, Enon, Clifton and Mt. Hermon
  - ETR for most customers is today, Tuesday, Sept. 7.
  - ETR for remaining customers who can accept power is tomorrow, Wednesday, Sept. 8.

**Power Restoration as of 12 p.m.**

Parish	Customers with Power	Customers Served	Percent of Customers with Power
St. Tammany	87,298	96,974	90%
Washington	724	799	91%

For the most up-to-date restoration information, visit the company’s outage map on [cleco.com](http://cleco.com).

*Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating units with a rated capacity of 3,360 MWs and serves approximately 290,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns 14 generating units with a rated capacity of 3,379 MWs, and wholesale contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at [www.cleco.com](http://www.cleco.com).*

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