



Safety is paramount as Hurricane Ida restoration work continues

PINEVILLE, La. – Sept. 4, 2021 (3 p.m.) – As Cleco crews continue restoration efforts after Hurricane Ida, the company reminds customers that safety is paramount.

“Nothing is more important than safety,” said Clint Robichaux, manager of distribution operations support. “Although the storm has passed, there is still a lot of work to be done and clean up remaining, so we’re reminding our customers to take the necessary precautions to keep themselves, their families and our workers safe throughout the restoration.”

Safety Remains Paramount

- **Generators** should be placed at least 20 feet from a house, with the engine exhaust directed away from windows and doors. In many cases, generators should be cooled for at least 20 minutes before refueling. Customers should follow all operating instructions and always have a carbon monoxide detector inside their homes.
- Customers also are urged to stay away from **downed or sagging power lines**. Do not try to cut or remove trees or other debris that are touching downed wires—assume they are energized.
- In cases where electric meter boxes, conduits, or wires were under water, or were bent or broken, customers may not be able to have their power restored. **Never touch damaged electrical equipment**—call a certified electrician.
- Finally, everyone is urged to **stay away from electric utility workers and contractors** as they make repairs. They are following strict safety and social distancing guidelines due to the COVID-19 pandemic. Please practice proper social distancing to allow them to safely complete their work.

For the most up-to-date restoration information, follow the company on Facebook @ClecoPower or visit Cleco’s Storm Center page at cleco.com/storm-center.

Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating units with a rated capacity of 3,360 MWs and serves approximately 290,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns 14 generating units with a rated capacity of 3,379 MWs, and wholesale contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at www.cleco.com.

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