



Hurricane Ida restoration numbers continue to improve

Power restored to over 50 percent of customers

PINEVILLE, La. – Sept. 3, 2021 (3 p.m.) – As of 3 p.m. today, Cleco has restored power to nearly 54,000 of the roughly 97,000 customers in St. Tammany Parish who lost electricity after Hurricane Ida.

“We want to assure our customers that crews are working as safely and quickly as possible to restore their power,” said Clint Robichaux, manager of distribution operations support. “As restoration work continues, we remind customers to stay away from downed trees with power lines that may be on or near their property.”

Customers are urged to:

- Stay away from downed or sagging power lines. Assume that all fallen wires and anything touching them are energized.
- Avoid standing water, as it may be electrically charged from underground or downed power lines.
- Be aware of areas where floodwaters have receded and watch out for debris. Floodwaters often erode roads and walkways.
- Keep roads clear for first responders and restoration workers. If you have evacuated, return home only when authorities say it is safe.
- Do not approach crews, and please remember the importance of social distancing so our essential workers can continue to work safely.
- Never use a generator inside a home, garage, crawl space, or anywhere deadly exhaust fumes can enter enclosed spaces. Plug appliances directly into the generator; do not connect them to your home’s circuits.

Restoration Estimates

More restoration estimates will be provided, as they become available.

Power outages as of 3 p.m. today

| Parish | Customers Affected | Customers Served | Percent of Customers Affected |
|-------------|--------------------|------------------|-------------------------------|
| St. Tammany | 43,088 | 96,974 | 44% |
| Washington | 797 | 799 | 100% |

For the most up-to-date restoration information, follow the company on Facebook @ClecoPower or visit Cleco’s Storm Center page at cleco.com/storm-center.

Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating units with a rated capacity of 3,360 MWs and serves approximately 290,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns 14 generating units with a rated capacity of 3,379 MWs, and wholesale contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at www.cleco.com.

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