



Cleco crews restore power to nearly 30,000 customers

Company offers more restoration updates

PINEVILLE, La. – Sept. 2, 2021 (12 p.m.) – As of noon today, Cleco has restored power to nearly 30,000 of the roughly 97,000 customers in St. Tammany Parish who lost electricity after Hurricane Ida.

“We’re making progress, but we continue to find damage to our distribution equipment,” said Clint Robichaux, manager of distribution operations support. “Our distribution damage numbers have increased since yesterday. And while our initial damage assessment will be complete by end of day today, we will likely continue to find damage as the restoration effort progresses.”

Distribution damage to-date by the numbers*

Poles	Transformers	Crossarms	Spans of Wire Down	Trees on Wire
299	194	1,082	2,291	1,457
<i>*Numbers are expected to increase by about 30 to 50 percent.</i>				

Restoration Estimates

Below are estimated times for restoration (ETR). Additional ETRs will be shared, as they become available. Please note that unexpected damage or inclement weather could impact restoration efforts and timelines.

With the large number of crews working to restore power, sometimes repairs can be made before the assessment and estimate are documented.

St. Tammany Parish

Slidell

- ETR Wednesday, Sept.1 for the following streets:
 - Carr Drive
 - Some customers on Rat Nest Road
 - Westside of Hwy. 11 to Lake Ponchartrain
- ETR is noon today, Thursday, Sept. 2 for Spectrum Communications (on Hwy. 11 and Ben Thomas Road)
- ETR is today, Thursday, Sept. 2 for the following streets:
 - Camp Salmen Road
 - Williams Road
 - Gause Blvd. near Tractor Supply (including Tractor Supply)
 - Dixie Ranch Road up to and including Fenner Road
 - Victoria Park subdivision (off Dixie Ranch Rd.)

- Henry Mayfield School on Hwy. 190 W.
- Off Lopez Street, power restored Wednesday, Sept. 1, to the following streets:
 - Plum Dr.
 - Arbor Dr.
 - Portions of City Dr.
 - Popular Dr.
- Power restored to all the businesses on East Howze Beach Road parallel to I-10 except for first two businesses off Old Spanish Trail. Crews are surveying damage.

Power Outages as of noon

Parish	Customers Affected	Customers Served	Percent of Customers Affected
St. Tammany	66,987	96,974	70%
Washington	797	799	100%

For the most up-to-date restoration information, follow the company on Facebook @ClecoPower or visit Cleco’s Storm Center page at cleco.com/storm-center.

Cleco Corporate Holdings LLC is a regional energy holding company that conducts its business operations through its subsidiaries, Cleco Power LLC and Cleco Cajun LLC. Cleco Power is a regulated electric public utility company that owns 10 generating units with a rated capacity of 3,360 MWs and serves approximately 290,000 customers in Louisiana through its retail business and supplies wholesale power in Louisiana and Mississippi. Cleco Cajun is an unregulated utility company that owns 14 generating units with a rated capacity of 3,379 MWs, and wholesale contracts serving nine Louisiana cooperatives, three wholesale municipal customers and one electric utility. For more information about Cleco, visit us at www.cleco.com.

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