

Consumer Complaint Form

LPSC "Do Not Call" Program

Please Fax or Mail to:

Phone: 225-219-7521
Fax : 225-342-2831

Louisiana Public Service Commission
Do Not Call Program
Post Office Box 91154
Baton Rouge, LA 70821-9154

Office Use Only	
LPSC _____	Fed _____
Application Date: _____	
DNC Complaint #: _____	

RESIDENTIAL CUSTOMER INFORMATION

YES **NO** My telephone number appears on the Louisiana Do Not Call Register.
 If you answer 'No' do not continue on this form. Please call 1-877-676-0773 to register.

IMPORTANT! This form is for use by consumers whose **residential** phone number is registered in the LPSC Do Not Call Register that have received unsolicited **non-exempt** telephone solicitations. Please print or type the information requested. Information **fields with an asterisk* are required**. We cannot process your complaint unless these fields are completed. **Please submit your complaint as soon as possible after the violation occurs, as this aids greatly in our investigation.**

Your Name* _____
 (Please Print your full, legal name)

Your Mailing Address*: _____

City*: _____ **State:** LA **Zip code*:** _____ **Parish*:** _____

Your phone number where you were called in violation of the program*(_____) _____

Is the above phone number a land line? or a cell phone? (Choose only one)

Are you presently 65 years of age or older*? YES NO

Name of Your Local Telephone Company/Provider*: _____

Name of Your Long Distance Telephone Carrier/Provider*: _____

Other ways we may contact you? Wk Phone: (_____) _____ E Mail Address: _____

SOLICITOR INFORMATION

Date of call*: (Month/Day/Year) _____ **Time of Day of Call*:** _____

Product or Service Offered*: _____

Name of the company that called your home*: _____

Company Address: _____ **City:** _____ **State:** _____ **ZIP:** _____

Telemarketer Phone Number*: (_____) _____ **Number obtained by Caller ID*? YES NO**

Additional information:

1. The call was a recorded message. (There was no "live operator" to greet me.)..... **YES** **NO**
2. The solicitor is a personal acquaintance, or called due to a referral by someone known to me **YES** **NO**
3. I have an existing or prior (within the last 6 months) business relationship, or have purchased automobile from the company I am complaining against. **YES** **NO**
4. I use my residential phone in the operation of a business..... **YES** **NO**
5. I would be willing to testify in court regarding this complaint. **YES** **NO**
6. I give permission to the Louisiana Public Service Commission to obtain any records related to this call from my telecommunications carriers..... **YES** **NO**
7. I give permission to the LPSC to forward any records related to this call and subsequent investigation of this matter to appropriate federal or state enforcement agencies..... **YES** **NO**

Please describe your complaint briefly, use back of form if necessary: _____

Signature*: _____