



Louisiana Public Service Commission

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Cleco Customers to Receive Refund

Baton Rouge – In a special road trip Business and Executive Session in New Iberia yesterday, the Public Service Commission voted unanimously to approve a one-time refund to Cleco customers. The total refund will amount to approximately \$1.64 million. An average Cleco customer using 1,500 kwh per month can expect a refund of approximately \$3.50 on their September bill, based on actual usage in the billing month of July. The refund results from an audit by Commission staff of Cleco's 2014 Formula Rate Plan filing.

"I am always pleased when we, as a Commission, can hold utility companies accountable through our annual fuel audits to refund to ratepayers any overcharges" said Commission Chairman Clyde Holloway of Forest Hill. "Customers can look forward to this refund to help offset the summer heat."

The Louisiana Public Service Commission is an independent regulatory agency dedicated to serving the public interest by assuring safe, reliable, and reasonably-priced services from public utilities and motor carriers. The LPSC, created by Article IV, Section 21 of the 1974 Constitution of the State of Louisiana, consists of five elected Commissioners who serve overlapping terms of six years. The Commission has jurisdiction over certain publicly-owned utilities providing electric, water, wastewater, natural gas, and telecommunication services, as well as all the electric cooperatives in Louisiana. It does not regulate Entergy New Orleans, Inc.

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