

LPSC Energy Emergency Deferred Billing

CONTACT INFORMATION

- Customers may wish to first contact their electric utility service provider (only Entergy-Louisiana, Entergy-Gulf States, CLECO and SWEPCO are included in the current energy emergency)

Entergy - 1-800-ENTERGY (368-3749)

CLECO - 1-800-622-6537

SWEPCO - 1-888-216-3523

- Customers already registered as a “deferred billing” customer with the utility do not have to do anything. (Unless it’s been 2 years since they registered, as a re-certification may be necessary. Best to contact utility if unsure.)
- Customers NOT already registered as a deferred billing customer should bring their electric bill, along with proof that establishes them as a member of one of the eligible groups, to one of the community action agencies listed below. Customers will be asked to fill out some paperwork, and eligibility will be verified by the agency and forwarded to the utility.

ELIGIBILITY

- Eligible customers will include any one of the following:
 - (1) Those persons whose income does not exceed one hundred and fifty-percent of the poverty level as established by the Federal Government and who are sixty-five years of age or older.
 - (2) Those persons who receive any one of the following:
 - (a) Food stamps
 - (b) Temporary Assistance for Needy Families (TANF)
 - (3) Those persons whose sole income consists of Social Security payments.
 - (4) As determined by the Commission or other vital government entities who provide services, the absence of which could result in imminent peril to the public health, safety, and welfare.
 - (5) Those who need life sustaining, electrically operated equipment, or life-sustaining medical treatment that requires electricity in order to live.

ADDITIONAL INFORMATION

- The bill is being reduced per company program, BUT the reduction is a temporary “deferment”, the total amount of which must be paid back at some point per the particular utility’s approved policy.

PARISH

(WHERE YOU LIVE)

Acadia

St. Martin, Iberia, Lafayette Community Action Agency, Inc. (SMILE)

501 St. John Street
P. O. Box 3343
Lafayette, LA 70502-3343
Telephone: (337) 234-3272
Fax: (337) 234-3274
E-mail: smilecaa@net-connect.net

Allen

Allen Action Agency, Inc.

519 5th Street
P. O. Box 540
Oberlin, LA 70648
Telephone: (337) 639-4348
Fax: (337) 639-4715
E-mail: AAA@centurytel.net

Ascension

Quad Area Community Action Agency, Inc.

45300 North Baptist Road
Hammond, LA 70401
Telephone: (225) 567-2350
Fax: (225) 567-2630
E-mail: quadarea@I-55.com

Assumption

Assumption Parish Police Jury

109 Franklin Street.
P. O. Box 520
Napoleonville, LA 70390
Telephone: (985) 369-2026
Fax: (985) 369-3028
E-mail: hblanchard@cajunnet.com

Avoyelles

Avoyelles Progress Action Committee, Inc.

216 East Mark Street
P. O. Box 527
Marksville, LA 71351
Telephone: (318) 253-6085
Fax: (318) 253-9153
E-mail: APAC@KRICKET.NET

Beauregard**Beauregard Community Action Association, Inc.**

204 West First Street

P.O. Box 573

DeRidder, LA 70634

Telephone: (337) 463-7895

Fax: (337) 463-8382

E-mail: offadm@beci.net or exedir@beci.net**Bienville****Natchitoches Parish Police Jury/Office of Community Services**

415 Trudeau Street

P. O. Box 799

Natchitoches, LA 71457

Telephone: (318) 357-2220

Fax: (318) 352-0629

E-mail: nppjocs@cp-tel.net**Bossier****Bossier Office of Community Services**

700 Benton Road

P. O. Box 6004

Bossier City, LA 71111-6004

Telephone: (318) 747-1045

(800) 624-9692

Fax: (318) 747-3862

E-mail: MDUQUE@SHREVE.NET**Caddo****Caddo Community Action Agency, Inc.**

4055 St. Vincent Avenue

P. O. Box 3446

SHREVEport, LA 71108

Telephone: (318) 861-4808

Fax: (318) 861-4958

E-mail: guidroy@iamerica.net**Calcasieu****Calcasieu Parish Police Jury/Office of Community Services**2424 3rd Street

P.O. Box 3171

Lake Charles, LA 70602-3171

Telephone: (337) 437-3467

(800) 542-7074

Fax: (337) 437-3397

E-mail: smason@cppj.net

Caldwell

LaSalle Community Action Association, Inc,
204 Sicily Street
P. O. Box 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Cameron

LaSalle Community Action Association, Inc,
204 Sicily Street
P. O. Box 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Catahoula

LaSalle Community Action Association, Inc,
204 Sicily Street
P. O. Box 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Claiborne

Claiborne Parish Police Jury/Office of Community Services
621 South Main
P.O. Box 569
Homer, LA 71040
Telephone: (318) 927-3557
Fax: (318) 927-3835
E-mail: cppjocs@hotmail.com

Concordia

LaSalle Community Action Association, Inc.
204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

DeSoto

DeSoto Parish Police Jury/Office of Community Services

113 Franklin Street
P.O. Box 1410
Mansfield, LA 71052
Telephone: (318) 872-0880
(800) 872-0889
Fax: (318) 871-8616
E-mail: dppjocs@worldnetla.net

East Baton Rouge

E.B.R. Office of Social Services

Office of Social Services
4523 Plank Road
Baton Rouge, LA 70805
Telephone: (225) 358-4561
Fax: (225) 358-4513
E-mail: dmatthews@ci.baton-rouge.la.us

East Carroll

East Carroll Parish Police Jury/Community Action Agency

Old Courthouse
P.O. Box 486
Lake Providence, LA 71254
Telephone: (318) 559-0004 or (318) 559-2256
Fax: (318) 559-0693
E-mail: eccaa@bayou.com

East Feliciana

Quad Area Community Action Agency, Inc.

45300 N. Baptist Road
Hammond, LA 70401
Telephone: (225) 345-2350
Fax: (225) 345-5420
E-mail: quadarea@I-55.com

Evangeline

Evangeline Community Action Agency, Inc.

403 West Magnolia
Ville Platte, LA 70586
Telephone: (337) 363-1306
Fax: (337) 363-0808
E-mail: jv@asbank.com

Franklin

LaSalle Community Action Association, Inc.

204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Grant**LaSalle Community Action Agency**

204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Iberia**St. Martin, Iberia, Lafayette Community Action Agency,
Inc. (SMILE)**

501 St. John Street
P. O. Box 3343
Lafayette, LA 70502-3343
Telephone: (337) 234-3272
Fax: (337) 234-3274
E-mail: smilecaa@net-connect.net

Iberville**Iberville Parish Council/Office of Community Services**

58050 Meriam Street
P.O. Box 389
Plaquemine, LA 70764
Telephone: (225) 687-5243
Fax: (225) 687-8518
E-mail: IPCCS@bellsouth.net

Jackson

Natchitoches Parish Police Jury/Office of Community Services

415 Trudeau Street
P. O. Box 799
Natchitoches, LA 71457
Telephone: (318) 357-2220
Fax: (318) 352-0629
E-mail: nppjocs@cp-tel.net

Jefferson

Jefferson Community Action Program

1221 Elmwood Park Blvd., Suite 402
Harahan, LA 70123
Telephone: (504) 736-6900
Fax: (504) 736-7093
E-mail: mallen@jeffparish.net

Jefferson Davis

St. Martin, Iberia, Lafayette Community Action Agency, Inc. (SMILE)

501 St. John Street
P. O. Box 3343
Lafayette, LA 70502-3343
Telephone: (337) 234-3272
Fax: (337) 234-3274
E-mail: smilecaa@net-connect.net

Lafayette

St. Martin, Iberia, Lafayette Community Action Agency, Inc. (SMILE)

501 St. John Street
P. O. Box 3343
Lafayette, LA 70502-3343
Telephone: (337) 234-3272
Fax: (337) 234-3274
E-mail: smilecaa@net-connect.net

Lafourche

Lafourche Parish Council/Office of Community Services

1612 Highway 182, Suite 100
P. O. Box 320
Raceland, LA 70394-0320
Telephone: (985) 537-7603
Fax: (985) 537-7707
E-mail: lpccs@hotmail.com

LaSalle**LaSalle Community Action Agency**

204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Lincoln**Lincoln Parish Police Jury/Humanitarian Enterprises of
Lincoln Parish**

307 N. Homer Street
P.O. Box 1570
Ruston, LA 71270
Telephone: (318) 251-5136
Fax: (318) 251-5137
E-mail: Rosalind@bayou.com

Livingston**Quad Area Community Action Agency, Inc.**

45300 N. Baptist Road
Hammond, LA 70401
Telephone: (225) 345-2350
Fax: (225) 345-5420
E-mail: quadarea@I-55.com

Madison**Delta Community Action Association, Inc.**

611 North Cedar (Hwy. 65 North)
P.O. Box 352
Tallulah, LA 71284-0352
Telephone: (318) 574-2130
Fax: (318) 574-2165
E-mail: dcaa@louisiana-internet.net

Morehouse**Bossier Office of Community Services**

700 Benton Road
P. O. Box 6004
Bossier City, LA 71171-6004
Telephone: (318) 747-1045
(800) 624-9692
Fax: (318) 747-3862
E-mail: MDUQUE@SHREVE.NET

Natchitoches **Natchitoches Parish Police Jury/Office of Community Services**
415 Trudeau Street
P. O. Box 799
Natchitoches, LA 71458-0799
Telephone: (318) 357-2220
Fax: (318) 352-0629
E-mail: nppiocs@cp-tel.net

Orleans **Total Community Action, Inc.**
1420 South Jefferson Davis Parkway
P.O. Box 13848
New Orleans, LA 70185
Telephone: (504) 827-2220
Fax: (504) 827-2263
E-mail: NONE

Ouachita **Ouachita Multi-Purpose Community Action Agency, Inc.**
315 Plum Street
P.O. Drawer 3086
Monroe, LA 71210-3086
Telephone: (318) 322-7151
Fax: (318) 322-7244
E-mail: onestop@iamerica.net

Plaquemines **Plaquemines Parish Community Action Agency**
479 F. Edward Hebert Boulevard
P.O. Box 399
Belle Chasse, LA 70037
Telephone: (504) 392-6690 Ext. 1225
Fax: (504) 392-6690 Ext. 1330
E-mail: ppcaa@iamerica.net

Pointe Coupee **Pointe Coupee Community Advancement**
337 Napoleon Street
P.O. Box 590
New Roads, LA 70756
Telephone: (225) 638-6356 or 638-6357
Fax: (225) 638-5939
E-mail: GPCCAI@aol.com

Rapides **Cenla Community Action Committee, Inc.**
1335 Jackson Street
Alexandria, LA 71301
Telephone: (318) 487-5878
Fax: (318) 487-5858
E-mail: jlee@cenlacac.org

Rapides

Clifton-Choctaw Reservation, Inc.

Clifton-Choctaw Reservation
1146 Clifton Road
Clifton, LA 71447
Telephone: (318) 793-4253
Fax: (318) 793-4253
E-mail: ccri@bellsouth.net

Red River

DeSoto Parish Police Jury/Office of Community Services

113 Franklin Street
P.O. Box 1410
Mansfield, LA 71052
Telephone: (318) 872-0880
(800) 872-0889
Fax: (318) 872-0884
E-mail: dppaocs@worldnetla.net

Richland

Delta Community Action Association, Inc.

611 North Cedar (Hwy. 65 North)
P.O. Box 352
Tallulah, LA 71284-0352
Telephone: (318) 574-2130
Fax: (318) 574-2165
E-mail: dcaa@louisiana-internet.net

Sabine

DeSoto Parish Police Jury/Office of Community Services

113 Franklin Street
P.O. Box 1410
Mansfield, LA 71052
Telephone: (318) 872-0880
(800) 872-0889
Fax: (318) 872-0884
E-mail: dppjocs@worldnetla.net

St. Bernard

**St. Bernard Parish Government
Department of Human Resources**

8201 W. Judge Perez Drive
Chalmette, LA 70043
Telephone: (504) 278-4290
Fax: (504) 278-4284
E-mail: mmcdaniel@st-bernard.la.us

St. Charles

St. Charles Parish Department of Community Services

14564 River Road
P. O. Box 302
Hahnville, LA 70057
Telephone: (985) 753-5000
(985) 764-7944
Fax: (985) 764-7943
E-mail: robeltoward@mobiletel.com

St. Helena

Quad Area Community Action Agency, Inc.

12415 Wardline Road
Hammond, LA 70401
Telephone: (225) 567-2350
Fax: (225) 567-2630
E-mail: quadarea@I-55.com

St. James

St. James Parish Council Department of Human Resources

5153 Canatella Street
P.O. Box 87
Convent, LA 70723
Telephone: (225) 562-2305
Fax: (225) 562-2425
E-mail: NONE

St. John

St. John Community Action Agency

128 Central Avenue
P.O. Box 2108
Reserve, LA 70084
Telephone: (985) 536-4955
Fax: (985) 536-7074
E-mail: stjohncaa@veriomail.com

St. Landry

St. Landry Parish Community Action Agency

(Division of St. Landry Parish Police Jury)
St. Landry Parish Public Service Building
1065 Hwy. 749 Suite E
P.O. Drawer 1510
Opelousas, LA 70571
Telephone: (337) 948-3651
Fax: (337) 948-4153
E-mail: stlancaa@bellsouth.net

St. Martin

St. Martin, Iberia, Lafayette, Community Action Agency, Inc. (SMILE)

501 St. John Street
P.O. Box 3343
Lafayette, LA 70502-3343
Telephone: (337) 232-6810
(337) 234-3272
Fax: (337) 234-3274
E-mail: smilecaa@net-connect.net

St. Mary

St. Mary Community Action Committee Association, Inc.

1407 Barrow Street
P.O. Box 271
Franklin, LA 70538
Telephone: (337) 828-5703
(337) 828-5705
Fax: (318) 828-5754
E-mail: afrank6333@aol.com

St. Tammany

St. Tammany Parish Community Action Agency

520 Old Spanish Trail, Suite 310
P. O. Box 1609
Slidell, LA 70459
Telephone: (985) 646-2090
Fax: (985) 643-5843
E-mail: jodyp@stpgov.org

Tangipahoa

Quad Area Community Action Agency, Inc.

45300 N. Baptist Road
Hammond, LA 70401
Telephone: (225) 345-2350
Fax: (225) 345-5420
E-mail: quadarea@I-55.com

Tensas

LaSalle Community Action Association, Inc.

204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net

Terrebonne**Terrebonne Parish Consolidated Government**

809 Barrow Street
P.O. Box 6097
Houma, LA 70361
Telephone: (985) 873-6817
Fax: (985) 873-6434
E-mail: rbilliot@tpcg.org

Union**Union Community Action Association**

202 Water Street
P.O. Box 520
Farmerville, LA 71241-0520
Telephone: (318) 368-9606
(318) 368-3118
Fax: (318) 368-2842
E-mail: ucaa@nls.k12.la.us

Vermilion**St. Mary Community Action Association**

1407 Barrow Street
P. O. Box 271
Franklin, La 70528
Telephone: (337) 828-5703
Fax: (337) 828-5754
E-mail: afrank6333@aol.com

Vernon**Vernon Community Action Council, Inc.**

1307 South 5th Street
P. O. Box 277
Leesville, LA 71496-0277
Telephone: (337) 239-4457
Fax: (337) 392-0384
E-mail: vcac@bellsouth.net

Washington**Quad Area Community Action Agency, Inc.**

45300 N. Baptist Road
Hammond, LA 70401
Telephone: (225) 345-2350
Fax: (225) 345-5420
E-mail: quadarea@I-55.com

Webster**Webster Parish Police Jury/Office of Community Services**

208 Gleason Street
P.O. Box 876
Minden, LA 71058-0876
Telephone: (318) 377-7022
Fax: (318) 377-2870
E-mail: wpcs@bayou.com

West Baton Rouge**West Baton Rouge Parish Council**

c/o Roberto Macedo and Associates
213 East Boulevard
Baton Rouge, LA 70802
Telephone: (225) 344-7187
Fax: (225) 344-7129
E-mail: ramandassoc.com@mindspring

West Carroll**Bossier Office of Community Services**

P.O. Box 6004
Bossier, LA 71111-6004
Telephone: (800) 624-9692
Fax: (318) 747-3862
E-mail: MDUQUE@SHREVE.NET

West Feliciana**Quad Area Community Action Agency, Inc.**

45300 N. Baptist Road
Hammond, LA 70401
Telephone: (225) 345-2350
Fax: (225) 345-5420
E-mail: quadarea@I-55.com

Winn**LaSalle Community Action Association, Inc.**

204 Sicily Street
P.O. Drawer 730
Harrisonburg, LA 71340
Telephone: (318) 744-5445
Fax: (318) 744-5920
E-mail: catcentr@c.con.net