

**FINE SCHEDULE
FOR
PAYPHONE SERVICE PROVIDERS
AND
OPERATOR SERVICE PROVIDERS**

The following schedule of fines is set to assure standard and equal treatment in violation cases.

VIOLATION	FINE IMPOSED PER VIOLATION
Failure to Register and Obtain a Certificate of Authority to Operate	Not greater than \$10,000.00
Failure to Retain Records	\$1,000.00
Contracting with an Unregistered Provider	Not greater than \$10,000.00
Failure to Notify the Commission of a Material Change in Operation	\$1,000.00
Failure to Report Listing of Public Payphone Stations, Locations and Telephone Numbers	\$1,000.00
Charging Unauthorized Rates	\$5,000.00
Failure to Provide Access to Emergency Services	\$5,000.00
Failure to Comply with the Americans with Disability Act	\$1,000.00
Failure to Comply with Posting Requirements	\$1,000.00
Call Splashing	\$1,000.00
Charging for Uncompleted Calls	\$5,000.00
Failure to Have Proper Lighting	\$1,000.00
Engaging in Anti-Competitive Practices	\$1,000.00
Failure to Validate	\$1,000.00
Failure to "Brand" a Call	\$1,000.00
Failure to disclose rate quotation, method of billing and complaint resolution procedures	\$1,000.00
Line Concentration Violation	\$1,000.00
Service Quality Failure	Not greater than \$10,000.00
Other violations	Not greater than \$10,000.00

At the option of the Commission, a COCOT found to have violated one of the above may, in lieu of paying a fine be ordered to provide one public interest pay phone for a period of one year without subsidy from the Commission. The COCOT shall report every three months the total revenue produced by the location. If, after 6 months, the revenue exceeds \$540.00 dollars, then the COCOT shall move the payphone to a new location as specified by the Commission. (See General Order dated - dated September 14, 1998)